



July 8, 2009

Charles L. A. Terreni, Esquire  
Chief Clerk/Administrator  
The Public Service Commission of South Carolina  
P. O. Drawer 11649  
Columbia, South Carolina 29211

RE: Public Service Commission of South Carolina  
Report: Terminations of Electric Service (2<sup>nd</sup> Quarter 2009)  
Docket No. 2006-193-EG

Dear Mr. Terreni:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) second quarter 2009 report on Terminations of Electric Service in South Carolina.

Sincerely,

A handwritten signature in black ink that reads 'Len S. Anthony'. There is a small mark below the signature that appears to be '6/12'.

Len S. Anthony  
General Counsel  
Progress Energy Carolinas, Inc.

LSA:mhm

Attachment

cc: John Flitter (5)

STAREG517

**Progress Energy Carolinas, Inc.**  
**Quarterly Report on South Carolina Involuntary Disconnects**  
**(Second Quarter 2009)**

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
April 2009	2173
May 2009	2004
June 2009	1908

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

April 2009			May 2009			June 2009		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	94		1	47	1	1	72	
2	135	1	2			2	51	1
3	81	1	3			3	120	3
4			4	67	1	4	89	2
5			5	96	2	5	60	
6	100	3	6	165		6		
7	110	1	7	102		7		1
8	108	2	8	65		8	73	
9		1	9			9	96	1
10		2	10			10	130	2
11			11	3		11	140	1
12		1	12	139		12	9	
13	109		13	198	3	13		
14	99	4	14	129		14		
15	127		15	118	1	15	77	
16	87	1	16			16	113	
17	87	3	17			17	105	2
18			18	79	1	18	98	2
19			19	128	1	19	12	
20	119		20	105		20		
21	128		21	98		21		
22	139	2	22			22	131	
23	107	1	23			23	132	2
24	32	1	24			24	109	3
25			25		1	25	121	
26			26	139	1	26	70	1
27	106		27	165	1	27		
28	135		28	145	1	28		
29	150	1	29	16		29	28	
30	120		30			30	72	1
31			31			31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	April	May	June
Non payment	2173	1990	1886
Hazard	25	14	22

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then.*